



Service Works

Heating & Air Conditioning



Heating Checklist

Items to check before you call for repair service:

Thermostat



Make sure switch is firmly in the heat position
Turn off and back on to reset the system
If digital look for low battery indicator - change batteries if old

On/Off Switch



Check switch on or near furnace to make sure it's "on"

Check Breaker



Check circuit breaker to make sure its not tripped
Reset if tripped
A tripped breaker could indicate a problem that needs to be checked

Call us if you have any questions - we can sometimes help you over the phone **1-888-765-1400**

Continued...



Heating Checklist

Items to check before you call for repair service:

Blower Door Switch



Most furnaces have a blower door safety switch that shuts off furnace
Make sure blower door is firmly in place

Pilot Light



Newer furnaces do not have pilot lights
If your furnace is older check to see if pilot is lit
If pilot out-follow instructions on unit to re-light pilot
If pilot will not stay lit or you smell gas turn gas control off and call

Blocked Venting



If your furnace is newer and vents out with PVC:
Check to make sure venting is not blocked by leaves
of ice if cold outside -remove obstructions and see
if unit will start

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Continued...



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Fault Code Indicator



All new furnaces and some older models have a viewing port in one of the doors that allows you to see the fault code indicator light-it could be green or red and may be on or blinking during normal operation-if a problem occurs it will blink in a specific pattern like 1-2-3 repeat 1-2-3 this will correspond to fault codes usually on a label on one of the doors and will actually tell you what is causing furnace to not start-this info can help you to know what problem is and remedy or relay to repair technician speeding up repair

Hot Water Boilers



If you have a hot water boiler:

Check the pilot light if your unit has a pilot

If pilot out re-light according to instructions on unit

If pilot will not stay lit or you smell gas shut gas control off and call

Many boilers have an electric flue damper above the unit in the flue piping-sometimes these dampers get stuck so you can give the motor a light tap to see if that will get it to open-Never force damper to open or jamb anything in mechanism to keep open-this could cause a safety issue

Call us if you have any questions - we can sometimes help you over the phone or can set appointment to come out and service - see flat rate diagnostic fee coupon for rates



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Call us to set an appointment...

Niles/Park Ridge

Toll Free

1-847-515-9500

1-888-765-1400

...or schedule on-line and save \$5

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